



Referring partners

We work with the organisations listed below who contact us when their clients are in need of assistance. A client should be able to pick up a parcel from one of our centres within 48 hours of referral, or have one delivered by the referring agency within a few days. We can arrange for home deliveries in limited circumstances.

Please note that we do not accept self-referrals.

Partner organisations will be expected to be in a position to have a holistic view of a client's financial and social situation in order to make a clear decision on whether food aid is appropriate. Only 4 weeks of assistance will be provided. Longer term assistance can be agreed in limited circumstances.

BRITISH RED CROSS REFUGEE SUPPORT

<https://www.redcross.org.uk/get-help/get-help-as-a-refugee>

Thames Valley Area, Red Cross House, Colwell Drive, Abingdon OX14 1AU
Telephone: Helpline: 0300 333 5393

BUCKS LOCAL EMERGENCY SUPPORT

If you live in Buckinghamshire, you may be able to apply for Local Emergency Support. It is intended to cover urgent short-term emergencies (i.e. no immediate food, no heating or lighting) through the use of food banks, food vouchers and utility meter top-up where appropriate or limited assistance towards other forms of fuel in an emergency situation.

You can apply online or call:

www.buckscc.gov.uk/services/business-and-benefits/apply-for-local-emergency-support/

Telephone: 01296 382414

Telephone: 0800 999 7677 - Out of hours assistance

Alternatively, if you have a Social Worker, please contact them and they may be able to make a referral on your behalf.

Family Centres:

Beaconsfield Family Centre

Beacon Close, Beaconsfield, HP9 1RJ
Telephone: 01494 678244

Burnham Family Centre

6 Minniecroft Road, Burnham, Slough, SL1 7DD
Telephone: 01628 665380

Castlefield Family Centre

165 Rutland Avenue, High Wycombe, HP12 3LL
Telephone: 01494 475475

Hithercroft Family Centre

The Pastures, High Wycombe, HP13 5JS
Telephone: 01494 445177

Farnham Children's Centre

Victoria Road, Farnham Common, SL2 3NL
Telephone: 01753 646422

Hampden Way Family Centre

Hampden Way, High Wycombe, HP13 7TJ
Telephone: 01494 512138

Mapledean Family Centre

Cressex Road, High Wycombe, HP12 4PR
Telephone: 01494 443256

Marlow Family Centre

Newfield Road, Marlow, SL7 1JW
Telephone: 01628 476456

Risborough Family Centre

Princes Risborough Primary School, Wellington Avenue,
Princes Risborough, HP27 9HY
Telephone: 01844 347934

CHILTERN ADULT MENTAL HEALTH TEAM

<https://www.oxfordhealth.nhs.uk/>

The Valley Centre, Gordon Rd, High Wycombe HP13 6EQ
Telephone: 01865 901462

CITIZEN'S ADVICE BUREAU

www.citizensadvice.org.uk

Telephone: Buckinghamshire Adviceline service 0344 245 1289 any time Monday to Friday between 10am and 4pm.

High Wycombe & District

Queen Victoria Rd, High Wycombe HP11 1BB

Telephone: 0344 499 4108

Chiltern District

Townsend House, Townsend Road, Chesham HP5 2AA
Telephone: 01494 545991

South Bucks

Capswood, Oxford Road, Denham, Bucks, UB9 4LH
Telephone: 01895 837 551 or 01895 837 552

CONNECTION SUPPORT

<https://www.connectionsupport.org.uk/>

Head Office: 213 Barns Road, Cowley, Oxford OX4 3UT

Telephone:

Oxfordshire : 01865 711267

Bucks : 01296 484322

Milton Keynes :01908 363492/3

DEBT ADVICE – CAP

www.capuk.org

Telephone: 0800 328 0006

JOBCENTRE PLUS

<https://www.jobcentreguide.co.uk/high-wycombe-jobcentre>

Aria House, 80 Oxford Road, High Wycombe, Bucks, HP11 2DN

Telephone: 0845 604 3719

ONE RECOVERY BUCKS

<https://onerecoverybucks.org/>

Telephone: 0300 772 9672

P3 CHARITY

<https://www.p3charity.org/services/buckinghamshire-housing-support-service->

Telephone: 0808 164 1810

RED KITE COMMUNITY HOUSING

<https://redkitehousing.org.uk/>

Windsor Court, Kingsmead Business Park, Frederick Pl, High Wycombe HP11 1JU

Telephone: 01494 476100

THAMES VALLEY CRC PROBATION SERVICES

<https://www.mtcgroup.org.uk/our-services/probation/thames-valley-community-rehabilitation-company/>

email : TVY.CRCInformation@thamesvalleycrc.org.uk

WYCOMBE DISTRICT COUNCIL

<https://www.wycombe.gov.uk/Home.aspx>

15 Queen Victoria Rd, High Wycombe HP11 1BB

Telephone: 01494 461000

WYCOMBE HOMELESS CONNECTION

<https://www.wyhoc.org.uk/>

Oakley Hall, 8 Castle Street High Wycombe HP13 6RF

Telephone: 01494 447699

WYCOMBE REFUGEE PARTNERSHIP

<https://www.wycombe-refugees.org/>

c/o All Saints Parish Office, 8 Castle St, High Wycombe HP13 6RF

Telephone: 0845 643 2873

WYCOMBE WOMEN'S AID

<https://www.wycombewomensaid.org.uk/contact-us/>

Telephone: 01494 461367

YMCA

<https://oneymca.org/what-we-do/accommodation/high-wycombe-hostel/>

Crest Road High Wycombe HP11 1UD

Telephone: 01494 465700